



WD12F9C9U4*

Washing machine

User manual

imagine the possibilities

Thank you for purchasing this Samsung product.



SAMSUNG

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■ Safety information

Congratulations on your new Samsung washing machine. This manual contains important information on the installation, use and care of your appliance. Please take some time to read this manual to take full advantage of your washing machine's many benefits and features.

What you need to know about the safety instructions

Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance. Please store the manual in a safe location close to the appliance for future reference. Use this appliance only for its intended purpose as described in this instruction manual.

Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your washing machine.

Because the following operating instructions cover various models, the characteristics of your washing machine may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service centre or find help and information online at www.samsung.com.

Important safety symbols

■ What the icons and signs in this user manual mean:

	WARNING: Hazards or unsafe practices that may result in severe personal injury, death and/or property damage .
	CAUTION: Hazards or unsafe practices that may result in personal injury and/or property damage .
	NOTE
	Read the instructions

These warning signs are here to prevent injury to yourself and others.

Please follow them explicitly.

After reading this manual, store it in a safe place for future reference.

Read all instructions before using the appliance.

As with any equipment that uses electricity and moving parts, potential hazards exist. To safely operate this appliance, familiarize yourself with its operation and exercise care when using it.

Important safety precautions



WARNING: To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

1. This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. **For use in Europe:** This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
3. Children should be supervised to ensure that they do not play with the appliance.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
6. For appliances with ventilation openings in the base, that a carpet must not obstruct the openings.
7. **For use in Europe:** Children of less than 3 years should be kept away unless continuously supervised.
8. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
9. The tumble dryer is not to be used if industrial chemicals have been used for cleaning.
10. The lint trap has to be cleaned frequently, if applicable.

11. Lint must not be allowed to accumulate around the tumble dryer.
(not applicable for appliances intended to be vented to the exterior of the building)
12. Adequate ventilation has to be provided to avoid the back flow of gases into the room from appliances burning other fuels, including open fires.
13. Do not dry unwashed items in the tumble dryer.
14. Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
15. Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
16. Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.
17. The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensures that the items will not be damaged.
18. Remove all objects from pockets such as lighters and matches.
19. **WARNING:** Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
20. Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
21. The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

WARNING: Critical installation WARNINGS

The installation of this appliance must be performed by a qualified technician or service company.

- Failure to do so may result in electric shock, fire, an explosion, problems with the product, or injury.

The appliance is heavy, therefore take care when lifting it.

Plug the power cord into an AC 220 - 240 V / 50 Hz wall socket or higher and use the socket for this appliance only. Never use an extension cord.

- Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire.
- Ensure that the power voltage, frequency, and current are the same as those of the product specifications. Failure to do so may result in electric shock or fire. Plug the power plug into the wall socket firmly.

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis.

- Unplug the power plug and clean it with a dry cloth.
- Failure to do so may result in electric shock or fire.

Plug the power plug into the wall socket so that the cord is running towards the floor.

- If you plug the power plug into the socket in the opposite direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

Keep all packaging materials out of the reach of children as these may be dangerous.

- If a child places a bag over its head, it may suffocate.

When the appliance, power plug or power cord is damaged, contact your nearest service centre.

This appliance must be properly grounded.

Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.

- This may result in electric shock, fire, an explosion, or problems with the product.
- Never plug the power cord into a socket that is not grounded correctly and make sure that it is in accordance with local and national regulations.

Do not install this appliance near a heater or any inflammable material.

Do not install this appliance in a humid, oily or dusty location, or in a location exposed to direct sunlight or water (rain drops).

Do not install this appliance in a location exposed to low temperatures.

- Frost may cause the tubes to burst.

Do not install this appliance in a location where gas may leak.

- This may result in electric shock or fire.

Do not use an electric transformer.

- This may result in electric shock or fire.

Do not use a damaged power plug, damaged power cord, or loose wall socket.

- This may result in electric shock or fire.

Do not pull or excessively bend the power cord.

Do not twist or tie the power cord.

Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.

- This may result in electric shock or fire.

Do not pull the power cord when unplugging the power plug.

- Unplug the power plug by holding the plug.
- Failure to do so may result in electric shock or fire.

This appliance should be positioned so that the power plug, the water supply taps, and the drain pipes are accessible.

CAUTION: Installation CAUTIONS

This appliance should be positioned in such a way that the power plug is easily accessible.

- Failure to do so may result in electric shock or fire due to electric leakage.

Install your appliance on a solid, level floor that can support its weight.

- Failure to do so may result in abnormal vibrations, movement, noise, or problems with the product.

WARNING: Critical usage WARNINGS

If the appliance is flooded, turn off the water & power supplies immediately and contact your nearest service centre.

- Do not touch the power plug with wet hands.
- Failure to do so may result in electric shock.

If the appliance generates a strange noise, a burning smell, or smoke, unplug the power plug immediately and contact your nearest service centre.

- Failure to do so may result in electric shock or fire.

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power plug. Do not touch the appliance or power cord.

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

Do not let children play in or on the washing machine. In addition, when disposing of the appliance, remove the washing machine door lever.

- If trapped inside the product, children may suffocate to death.

Make sure to remove the packaging (sponge, styrofoam) attached to the bottom of the washing machine before using it.

Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner, alcohol or other inflammable or explosive substances.

- This may result in electric shock, fire, or an explosion.

Do not open the washing machine door by force while it is operating (high-temperature washing/drying/spinning).

- Water flowing out of the washing machine may result in burns or cause the floor to be slippery. This may result in injury.
- Opening the door by force may result in damage to the product or injury.

Do not insert your hand under the washing machine while an operation is in progress.

- This may result in injury.

Do not touch the power plug with wet hands.

- This may result in electric shock.

Do not turn the appliance off by unplugging the power plug while an operation is in progress.

- Plugging the power plug into the wall socket again may cause a spark and result in electric shock or fire.

Do not let children or the infirm use this washing machine without proper supervision. Do not let children climb in or onto the appliance.

- This may result in electric shock, burns or injury.

Do not insert your hand or a metal object under the washing machine while it is operating.

- This may result in injury.

Do not unplug the appliance by pulling the power cord. Always grip the plug firmly and pull it straight out of the outlet.

- Damage to the power cord may cause a short-circuit, fire and/or electric shock.

Do not attempt to repair, disassemble, or modify the appliance yourself.

- Do not use a fuse (such as copper, steel wire, etc.) other than a standard fuse.
- When the appliance needs to be repaired or reinstalled, contact your nearest service centre.
- Failure to do so may result in electric shock, fire, problems with the product, or injury.

If the water supply hose comes loose from the water tap and floods the appliance, unplug the power plug.

- Failure to do so may result in electric shock or fire.

Unplug the power plug when the appliance is not being used for long periods of time or during a thunder or lightning storm.

- Failure to do so may result in electric shock or fire.

If any foreign substance enters into the appliance, unplug the power plug and contact your nearest Samsung Customer Service.

- This may result in electric shock or fire.

Do not let children (or pets) play in or on your product. The product door does not open easily from the inside and children may be seriously injured if trapped inside.

CAUTION: Usage CAUTIONS

When the washing machine is contaminated by a foreign substance such as detergent, dirt, food waste, etc., unplug the power plug and clean the washing machine using a damp, soft cloth.

- Failure to do so may result in discolouration, deformation, damage, or rust.

The front glass may be broken by a strong impact. Take care when using the washing machine.

- If the glass is broken, it may result in injury.

After a water supply failure or when reconnecting the water supply hose, open the water tap slowly.

Open the water tap slowly after a long period of non-use.

- The air pressure in the water supply hose or the water pipe may damage a product part or result in a water leak.

If a draining error occurs during an operation, check if there is a draining problem.

- If the washing machine is used when it is flooded because of a draining problem, it may result in electric shock or fire.

Insert the laundry into the washing machine completely so that the laundry does not get caught in the door.

- If laundry gets caught in the door, it may result in damage to the laundry or the washing machine, or result in a water leak.

Turn the water supply off when the washing machine is not being used.

Ensure that the screws on the water supply hose connector are properly tightened.

- Failure to do so may result in property damage or injury.

Ensure that the rubber seal and front door glass are not contaminated by a foreign substance (e.g. waste, thread, hair, etc.).

- If a foreign substance is caught in the door or the door is not completely closed, it may cause a water leak.

Open the water tap and check if the water supply hose connector is firmly tightened and that there is no water leak before using the product.

- If the screws on the water supply hose connector are loose, it may result in a water leak.

The product you have purchased is designed for domestic use only.

Using the product for business purposes qualifies as a product misuse. In this case, the product will not be

covered by the standard warranty provided by Samsung and no responsibility can be attributed to Samsung for malfunctions or damages resulting from such misuse.

Do not stand on the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

- This may result in electric shock, fire, problems with the product, or injury.

Do not spray volatile material such as insecticide onto the surface of the appliance.

- As well as being harmful to humans, this may result in electric shock, fire or problems with the product.

Do not place objects that generate electromagnetic fields near the washing machine.

- This may result in injury due to a malfunction.

Water drained during a high-temperature wash or drying cycle is hot. Do not touch the water.

- This may result in burns or injury.

Do not wash, spin, or dry water-proof seats, mats, or clothing (*) unless your appliance has a special cycle for washing these items.

(*): Woollen bedding, rain covers, fishing vests, ski pants, sleeping bags, diaper covers, sweat suits, and bicycle, motor cycle and car covers, etc.

- Do not wash thick or hard mats even if the washing machine mark is on the care label. This may result in injury or damage to the washing machine, walls, floor, or clothing due to abnormal vibrations.
- Do not wash throw rugs or doormats with rubber backing. The rubber backing may come off and stick to inside the drum, and this may result in malfunction such as a drainage error.

Do not operate the washing machine when the detergent drawer is removed.

- This may result in electric shock or injury due to a water leak.

Do not touch the insides of the drum during or just after drying as it is hot.

- This may result in burns.

Do not insert your hand into the detergent drawer.

- This may result in injury as your hand may be caught by the detergent input device.

Do not place any objects (such as shoes, food waste, animals) other than laundry into the washing machine.

- This may result in damage to the washing machine, or injury and death in the case of pets due to the abnormal vibrations.

Do not press the buttons using sharp objects such as pins, knives, fingernails, etc.

- This may result in electric shock or injury.

Do not wash laundry contaminated by oils, creams or lotions usually found in skincare shops or massage clinics.

- This may cause the rubber seal to become deformed and result in a water leak.

Do not leave metal objects such as safety pins, hair pins or bleach in the drum for long periods of time.

- This may cause the drum to rust.
- If rust starts appearing on the surface of the drum, apply a (neutral) cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

Do not use dry cleaning detergent directly and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent.

- This may result in spontaneous combustion or ignition due to the heat from the oxidation of the oil.

Do not use water from water cooling/heating devices.

- This may result in problems with the washing machine.

Do not use natural hand-washing soap for the washing machine.

- If it hardens and accumulates inside the washing machine, it may result in problems with the product, discolouration, rust, or bad odours.

Place socks and brassieres in a washing net and wash them with the other laundry.

Do not wash large laundry items such as bedding in the washing net.

- Failure to do so may result in injury due to abnormal vibrations.

Do not use hardened detergent.

- If it accumulates inside the washing machine, it may result in a water leak.

Make sure that the pockets of all the clothing items to be washed are empty.

- Hard, sharp objects such as coins, safety pins, nails, screws, or stones can cause extensive damage to the appliance.

Do not wash clothing with large buckles, buttons or other heavy metal objects.

Sort the laundry by color on the basis of its colorfastness and select the recommended cycle, water temperature and additional functions.

- This may result in discoloration or fabric damage.

Take care that children's fingers are not caught in the door when you close it.

- Failure to do so may result in injury.

WARNING: Critical cleaning WARNINGS

Do not clean the appliance by spraying water directly onto it.

Do not use the a strong acidic cleaning agent.

Do not use benzene, thinner or alcohol to clean the appliance.

- This may result in discolouration, deformation, damage, electric shock or fire.

Before cleaning or performing maintenance, unplug the appliance from the wall socket.

- Failure to do so may result in electric shock or fire.

Instructions about the WEEE



Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

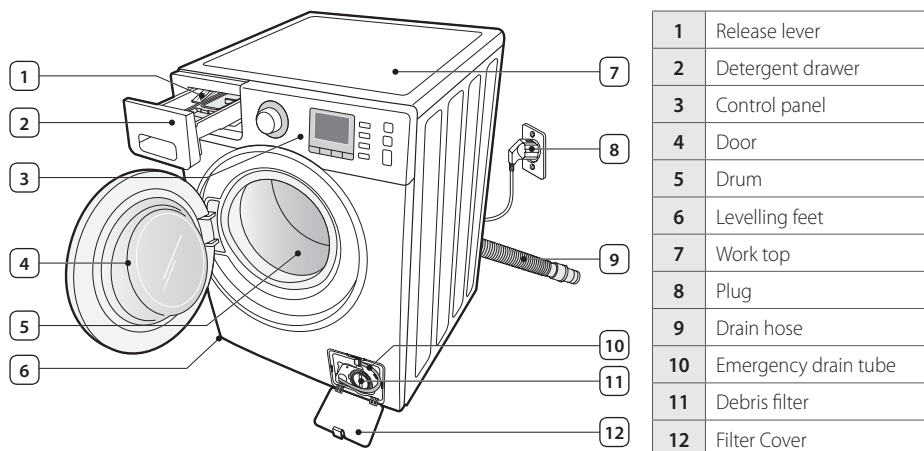
For information on Samsung's environmental commitments and product specific regulatory obligations e.g. REACH visit: samsung.com/uk/aboutsamsung/samsungelectronics/corporatecitizenship/data_corner.html

Setting up your washing machine

Be sure to have your installer follow these instructions closely so that your new washing machine works properly, and that you're not at risk of injury when doing laundry.

Checking the parts

Carefully unpack your washing machine, and make sure you've received all of the parts shown below. If your washing machine was damaged during shipping or if you do not have all of the parts, contact the Samsung Customer Service or your Samsung dealer.



Wrench



Bolt hole covers *



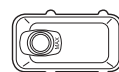
Hose guide



Cold water supply hose



Hot water supply hose
(selected models)



Liquid detergent container
(selected models)



Bolt hole covers *: The number of bolt hole covers depends on the model (3 to 6 covers).

Meeting the installation requirements

■ Electrical supply and grounding



WARNING: Never use an extension cord.

Use only the power cord that comes with your washing machine.

When preparing the installation, ensure that your power supply offers:

- An AC 220 - 240 V / 50 Hz fuse or circuit breaker
- An individual branch circuit dedicated to your washing machine

Your washing machine must be grounded. If your washing machine malfunctions or breaks down, grounding will reduce the risk of electric shock by providing a path of least resistance for the electric current.

Your washing machine comes with a power cord that has a three-prong grounding plug for use in a properly installed and grounded outlet.



WARNING: Never connect the ground wire to plastic plumbing lines, gas lines, or hot water pipes.

Improperly connecting the equipment-grounding conductor can result in electric shock. Check with a qualified electrician or serviceman if you are unsure if the washing machine is properly grounded.



CAUTION: Do not modify the plug provided with the washing machine. If it does not fit the outlet, have a proper outlet installed by a qualified electrician.

■ Water supply

Your washing machine will fill properly when your water pressure is between 50 kPa to 800 kPa. A water pressure less than 50 kPa may cause a water valve failure and not allow the water valve to shut off completely. Alternatively, the washing machine controls may not handle the pressure and cause the washing machine to turn off. (A fill-time limit has been built into the controls, designed to prevent overflows or flooding if an internal hose becomes loose.)

The water taps must be within 120 cm of the back of your washing machine for the provided water supply hoses to reach your washing machine.



Most plumbing supply stores sell water supply hoses of various lengths up to 305 cm long.



You can reduce the risk of leaks and water damage by:

- Making water taps easily accessible.
- Turning off water taps when the washing machine is not in use.
- Periodically checking the water supply hose fittings for leaks.



WARNING: Before using your washing machine for the first time, check all connections at the water valve and taps for leaks.

■ Drain

Samsung recommends a standpipe height of 65 cm. The drain hose must be routed through the drain hose clip to the standpipe. The standpipe must be large enough to accept the outside diameter of the drain hose. The drain hose is attached at the factory.

■ Flooring

For best performance, your washing machine must be installed on a solid floor. Wooden floors may need to be reinforced to minimize vibrations and/or unbalanced loads. Carpeting and soft tile surfaces are contributing factors to vibrations and the tendency for your washing machine to move slightly during the spin cycle.

⚠ WARNING: Never install your washing machine on a platform or poorly supported structure.

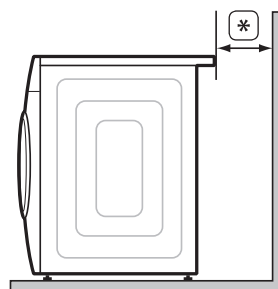
■ Surrounding temperature

Do not install your washing machine in areas where the ambient temperature may drop below water's freezing point, since your washing machine always retains some water in the water valve, pump, and hose areas. Frozen water in the lines can cause damage to the belts, the pump, and other components.

■ Alcove or closet installation

To operate safely and properly, your new washing machine requires the following minimum clearances:

Sides	25 mm
Top	25 mm
Rear *	50 mm
Front	465 mm



If both the washing machine and a dryer are installed together, the front of the alcove or closet must have an unobstructed air opening of at least 465 mm. Your washing machine by itself does not require a specific air opening.

Installing your washing machine

CAUTION: Do not plug the power cord into a wall socket before the installation is complete.

WARNING: Packaging materials can be dangerous to children; keep all packaging material (plastic bags, polystyrene, etc.) well out of the reach of children.

STEP 1 - Selecting a location



Before you install the washing machine, make sure the location:

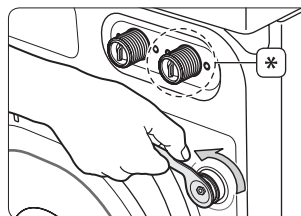
- Has a hard, level surface without carpeting or flooring that may obstruct ventilation
- Is away from direct sunlight
- Has adequate ventilation
- Is not exposed to freezing temperatures (below 0 °C)
- Is away from heat sources such as oil or gas
- Has enough space so that the washing machine doesn't stand on its power cord

STEP 2 - Removing the shipping bolts

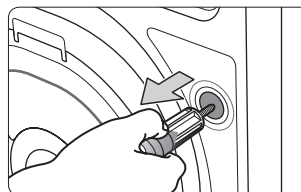
Before installing the washing machine, you must remove all shipping bolts from the back of the unit.

1. Loosen all the bolts with the wrench.

(*): Optional



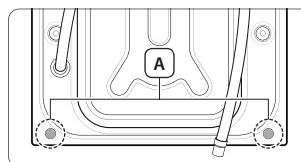
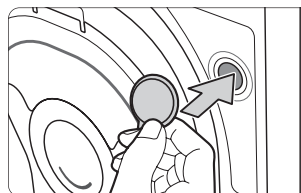
2. Hold the shipping bolt with your hand and pull it through the wide section of the hole. Repeat for each shipping bolt.



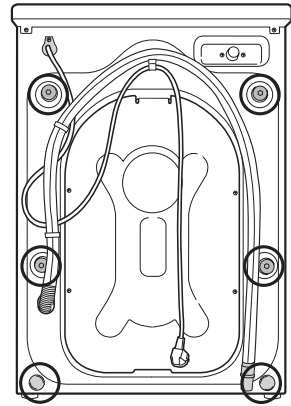
3. Fill the holes with the supplied bolt hole covers.



CAUTION: To prevent lint, dust, or other particles from accumulating inside your washing machine, fill the two **bottom holes (A)** with the bolt hole covers.



4. Close all plastic bolt caps on the rear of the washing machine.



5. Store all shipping bolts in a safe location where they can be easily retrieved in the event that you have to move the washing machine.



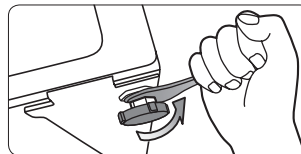
WARNING

Packaging materials can be dangerous to children. Dispose all packaging material (plastic bags, polystyrene, etc.) out of children's reach.

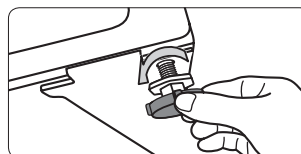
STEP 3 - Adjusting the levelling feet

 When installing your washing machine, ensure that the power plug, the water supply, and the drain are easily accessible.

1. Slide the washing machine into position.
2. Loosen all the lock nuts with the wrench.



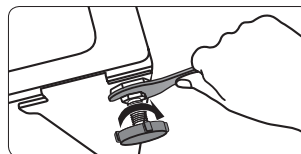
3. Level your washing machine by turning the levelling feet as necessary by hand.



4. When your washing machine is level, tighten the lock nuts using the wrench.



CAUTION: Do not move your washing machine unless you tighten the lock nuts. This may result in damage to the leveling feet.



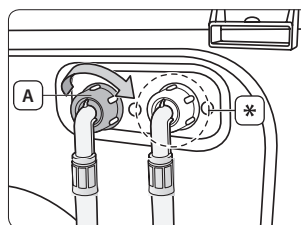
STEP 4 - Connecting the water and the drain

Connecting the water supply hose

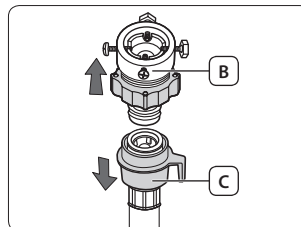


WARNING: Do not connect multiple water supply hoses together. This may result in a water leak and electric shock due to the water leak. If the hose is too short, replace the hose with a longer, high pressure hose.

1. Connect the L-shaped arm fitting for the cold water supply hose to the cold water supply intake at the back of the washing machine. Then tighten it by turning **part (A)** clockwise by hand.
(*): Optional

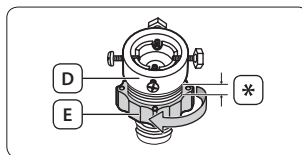


2. Remove the **adaptor (B)** from the other end of the **water supply hose (C)**.

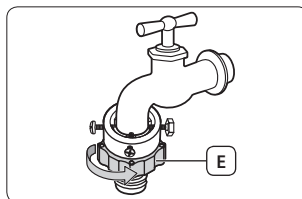


3. First, loosen the four screws on the adaptor using a '+' type screwdriver. Next, hold **part (D)** and turn **part (E)** following the arrow until there is a 5 mm gap.

(*): 5 mm



4. Connect the adaptor to the water tap by tightening all the screws firmly while lifting the adaptor upwards. Then tighten the adaptor by turning **part (E)** following the arrow.



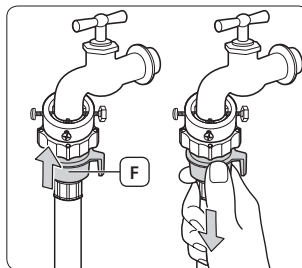
5. Connect the water supply hose to the adaptor. If you push **part (F)** into the adaptor, the hose automatically connects to the adaptor with a 'clicking' sound.



After you have connected the water supply hose to the adaptor, ensure that it is connected correctly by pulling the water supply hose downwards.



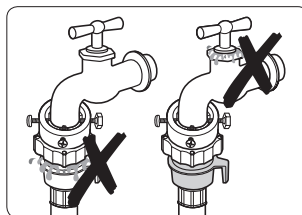
WARNING: Check if the water supply hose is not twisted or bent. If the hose is twisted or bent, there is a danger of a water leak and electric shock due to the water leak. If necessary, you can reposition the water supply hose at the washing machine end by loosening the L-shaped arm fitting, rotating the hose, and retightening the L-shaped arm fitting.



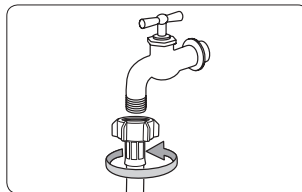
6. Turn on the water supply and ensure that no water leaks from the water supply intake, water tap or adaptor. If there is a water leak, repeat the previous steps.



WARNING: Do not use your washing machine if there is a water leak. This may result in electric shock or injury.



If the water tap has a screw type tap, connect the water supply hose to the tap as shown.



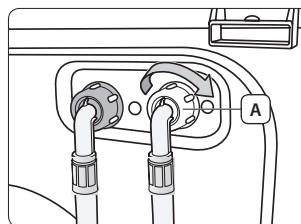
Use the most conventional type of tap for the water supply. If the tap is square or too big, remove the space ring before inserting the tap into the adaptor.

Connecting the hot water supply hose (selected models)

1. Connect the red L-shaped arm fitting for the hot water supply hose to the hot water supply intake at the back of the washing machine. Then tighten it by turning **part (A)** clockwise by hand.
2. Connect the other end of the hot water supply hose to your sink's hot water tap in the same way as you connected the cold water supply hose.



To use only cold water, use the Y-piece.



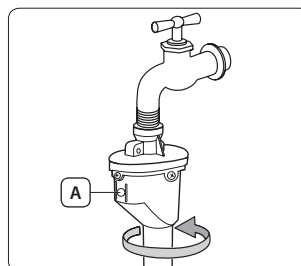
Connecting the aqua hose (selected models)

The aqua hose was invented to ensure perfect leakage protection.

The aqua stop is attached to the aqua hose and automatically cuts the water flow if the hose is damaged.

It also displays a warning **indicator (A)** on the aqua stop.

Connect the aqua hose by assembling the aqua stop on the tap as shown.



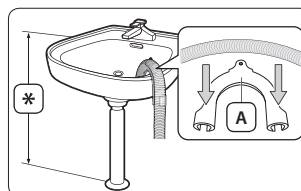
Connecting the drain hose

The end of the drain hose can be positioned in three ways:

Over the edge of a wash basin

The drain hose must be placed at a height between 60 cm and 90 cm. To keep the drain hose spout bent, use the supplied **plastic hose guide (A)**. Secure the guide to the wall with a hook or to the tap with a piece of string to prevent the drain hose from moving.

(*) : 60 ~ 90 cm



In a sink drain pipe branch

The drain pipe branch must be above the sink siphon so that the end of the hose is at least 60 cm above the ground.

In a standpipe

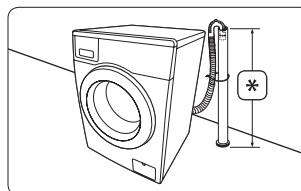
We recommend using a 65 cm high vertical pipe as a standpipe. It must be no shorter than 60 cm and no longer than 90 cm. To keep the drain hose spout bent, use the supplied **plastic hose guide (A)**. Secure the drain hose to the standpipe with tie straps to prevent the drain hose from moving.



The standpipe drain requires:

- A minimum diameter of 5 cm.
- A minimum carry-away capacity of 60 litres per minute.

(*) : 60 ~ 90 cm



STEP 5 - Powering your washing machine

Plug the power cord into a wall socket, an AC 220 - 240 V / 50 Hz approved electrical outlet protected by a fuse or circuit breaker. (For more information on the electrical and grounding requirements, refer to the "Electrical supply and grounding" section on page 13.)



Test run

Make sure that you install your washing machine correctly by running the Rinse+Spin cycle after the installation is complete.

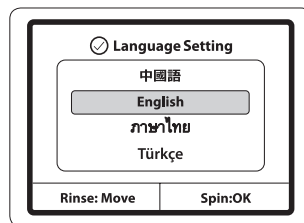
STEP 6 - Setting the LCD display language

When you turn on your washing machine for the first time, the "Language Setting" screen appears on the LCD display. Follow the steps below to set the LCD display language.



Available LCD display languages may differ depending on the model.

1. Press the **Rinse** button repeatedly until a suitable LCD display language is indicated.
2. Press the **Spin** button to set the currently indicated language as the LCD display language.



If you want to change the LCD display language, hold down the **Rinse** and **Spin** buttons at the same time for 3 seconds.

STEP 7 - Running Calibration Mode

Your Samsung washing machine detects the weight of the laundry automatically. For a more accurate weight detection, it is recommended running Calibration Mode immediately after installing the washing machine. Follow the steps below to run Calibration Mode.



Before running Calibration Mode, make sure that there is nothing in the drum or on top of the washing machine.

1. Turn the washing machine off.
2. Press the **Power** button while holding down the **Temp.** and **Delay End** buttons simultaneously. The washing machine will turn on and "Calibration Mode" will appear on the display.
3. Press the **Start/Pause** button to start Calibration Mode.
4. The drum will rotate clockwise and counter-clockwise for about 3 minutes.
5. When Calibration Mode is complete, "Cycle is complete" appears on the display and the washing machine will turn off automatically.
6. The washing machine is now ready for use.

■ Using your washing machine

With your new Samsung washing machine, the hardest part of doing laundry will be deciding which load to wash first.

Detergent and Additives Information

■ Using the proper detergent

The type of detergent you should use is based on the type of fabric (cotton, synthetic, delicate items, wool), colour, wash temperature, and degree of soiling. Always use "low suds" laundry detergent, which is designed for automatic washing machines.

Follow the detergent manufacturer's recommendations based on the weight of the laundry, the degree of soiling, and the hardness of the water in your area. If you do not know how hard your water is, enquire at your local water authority.



Do not use detergent that has hardened or solidified as the detergent may remain in the rinse cycle. It may cause your washing machine to not rinse properly or result in the overflow becoming blocked.



CAUTION: Use only a neutral liquid detergent for wool when you use the Wool cycle. When you use powder detergent with the Wool cycle, it may remain on the laundry and cause damage to the laundry such as discolouration.

■ Using the detergent drawer

Your washing machine has separate compartments for dispensing detergent and fabric softener.

Add all laundry additives to the correct compartments before starting your washing machine.



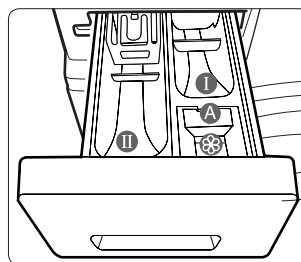
CAUTION: Do not open the detergent drawer while the washing machine is running. You might be exposed to hot water or steam.



When washing large items, do not use the following types of detergent.

- Tablet and capsule type detergent
- Detergent using a ball and net

①	Prewash detergent compartment: Detergent for prewash, or starch.
②	Main wash detergent compartment: Detergent for the main wash, water softener, pre-soaking agent, bleach and stain remover.
⊗	Softener compartment: Fabric softener (fill no higher than the MAX  line).

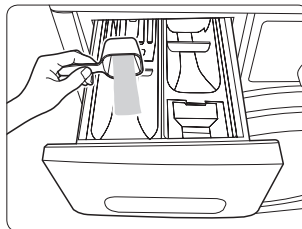


1. Pull out the detergent drawer at the top left of the washing machine.
2. Add the recommended amount of laundry detergent into the **main wash detergent compartment** ② before starting your washing machine.



To use liquid detergent, use the liquid detergent container (refer to the "**Using liquid detergent (selected models)**" section on page 23).

Do not add powder detergent with the liquid detergent container.

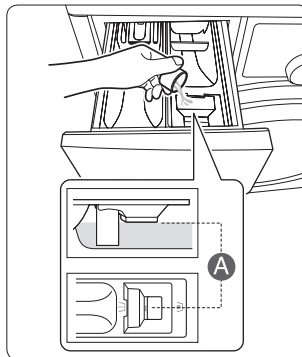


3. Add the recommended amount of fabric softener into the **softener compartment** ③ if required.

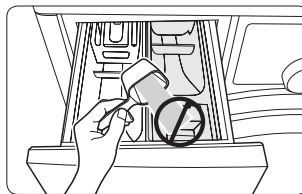
Do not exceed the **MAX** A line.



Concentrated or thick fabric softener and conditioner must be diluted with a little water before adding it to the compartment (prevents the overflow from becoming blocked).



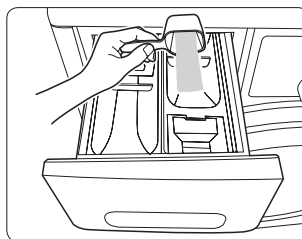
CAUTION: Do not add powder or liquid detergent to the **softener compartment** ③.



4. When using the Pre Wash function, add the recommended amount of laundry detergent into the **prewash detergent compartment** ①.
5. Push the detergent drawer in to close it.



Be careful that the fabric softener does not overflow when you close the detergent drawer after adding fabric softener into the softener compartment.



■ Using liquid detergent (selected models)

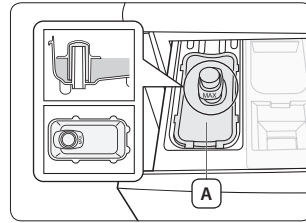
To use liquid detergent, place the **liquid detergent container (A)** into the **main wash detergent compartment ②** of the detergent drawer and pour liquid detergent into the liquid detergent container. Do not exceed the MAX line on the liquid detergent container.



After a wash, some liquid detergent may remain in the detergent drawer.



CAUTION: Remove the liquid detergent container when you use powder detergent.



Doing laundry for the first time



Before doing laundry for the first time, you must run a complete empty cycle (i.e. without laundry).

1. Turn on the water supply to the washing machine.
2. Add a little detergent to the **main wash compartment ②** in the detergent drawer.
3. Press the **Power** button to turn the power on.
4. Turn the Cycle Selector to select Rinse+Spin cycle.
5. Press the **Start/Pause** button.



This will remove any water that might be left over in the drum from the manufacturer's test run.

Basic instructions

1. Turn on the water supply to the washing machine.
2. Add your laundry loosely into the drum without overfilling it.



CAUTION: Do not overload the washing machine. To determine the load capacity for each type of laundry, refer to the "**Determining the load capacity**" section on page 36.



Do not wash water-proof items in a normal cycle except with the Outdoor Care cycle.

3. Close the door until it latches.



CAUTION: Detergent may remain in the front rubber seal of the washing machine or the door seal after a wash cycle. Remove any remaining detergent before you close the door, as it may cause a water leak.



CAUTION: Make sure that laundry is not caught in the door, as this may cause a water leak.

4. Press the **Power** button to turn the power on.



Last Memory function

- When you turn your washing machine on, the last used setting is reflected on the control panel. However, if the last used setting was Deodorization, Sanitization, Cotton Dry, Synthetics Dry, Eco Drum Clean, Rinse+Spin or Spin cycle, this function is not applied.
- If you turn the Cycle Selector even slightly after turning the washing machine on, this function will not be applied and the control panel is reset.

5. Add detergent, and if necessary, softener or prewash detergent into the appropriate compartments in the detergent drawer.
6. Select the appropriate cycle and options for the load. The relevant indicators will light up and the estimated cycle time will appear on the display.
7. Press the **Start/Pause** button.

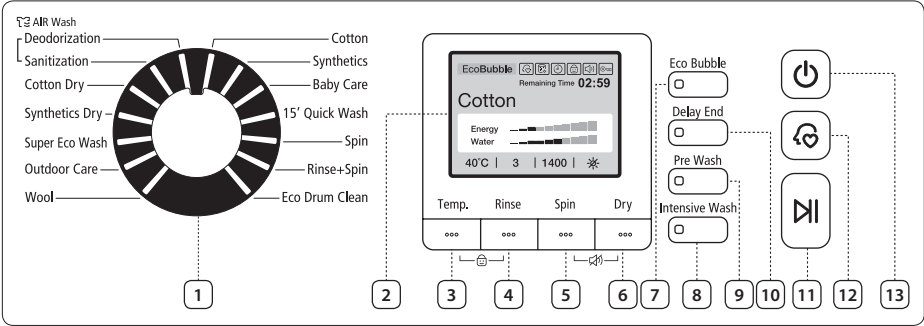


CAUTION: Do not touch the door glass while your washing machine is running as it may be hot.



CAUTION: Do not open the detergent drawer or the debris filter while your washing machine is operating as you might be exposed to hot water or steam.

Using the control panel



1. Cycle Selector

Select the tumble pattern and spin speed for the cycle.
For more information on each cycle, refer to the "Using the Cycle Selector" section on page 27.

2. LCD display

Displays the remaining wash cycle time, all cycle information, and error codes.

3. Temp. button

Press this button repeatedly to cycle through the available water temperature options: (Cold, 20 °C, 30 °C, 40 °C, 60 °C and 95 °C).

4. Rinse button

Press this button to add additional rinse cycles. The maximum number of rinse cycles is five.

5. Spin button

Press the button repeatedly to cycle through the available speeds for the spin cycle.

WD12F9C9U4*	Rinse hold, No spin, 400, 800, 1000, 1200, 1400 rpm
Rinse hold	The laundry remains soaking in the final rinse water. Either a drain or spin cycle must be performed to unload the laundry.
No spin	The laundry remains in the drum and no spin cycle is performed after the final drain.

6. Dry button

Press this button repeatedly to cycle through the available drying options:
Cupboard > Extra Dry > Iron > Time Dry (30 min. > 1:00 h > 1:30 h > 2:00 h > 2:30 h > 3:00 h > 3:30 h > 4:00 h > 4:30 h) > No dry > Cupboard.
For detailed information, refer to the "Using the drying options" section on page 34.

7. Eco Bubble button

Press this button to activate/deactivate the Eco Bubble function.

 The Eco Bubble function produces cleaner results in less time by helping the detergent penetrate into your laundry faster and more effectively. It even protects your laundry from being damaged. For detailed information, refer to the "Eco Bubble" section on page 30.

8. **Intensive Wash button**

Press this button when the laundry is heavily soiled and needs to be washed intensively. The cycle time is increased for each cycle.

9. **Pre Wash button**

Press this button to prewash your laundry before the main wash cycle. The Pre Wash function is only available with the Cotton, Synthetics, Super Eco Wash and Baby Care cycles.

10. **Delay End button**

Press this button repeatedly to cycle through the available Delay End options (from 3 hours to 19 hours in one hour increments).

The hour displayed indicates the time when the wash will finish.

11. **Start/Pause button**

Press this button to pause and restart a cycle.

12. **My Cycle button**

Customize your own cycle by choosing your frequently used cycle, temperature, spin speed, soil level and additional functions. For detailed information, refer to the "**My cycle**" section on page 29.

13. **Power button**

Press this button once to turn the washing machine on. Then press this button again to turn it off.

If the washing machine is left on for more than 10 minutes without any buttons being operated, the power automatically turns off.



You can save water and power consumption by adding the Spin cycle to the selected dry course.

Using the Cycle Selector

Cycle	Usage
Cotton	For averagely or lightly soiled cottons, bed linen, table linen, underwear, towels, shirts, etc.
Synthetics	For averagely or lightly soiled blouses, shirts, etc., made of polyester (diolen, trevira), polyamide (perlon, nylon) or other similar blends.
Baby Care	A high temperature wash and extra rinse cycles ensure that no detergent remains to harm your baby's skin.
15' Quick Wash	For lightly soiled garments and less than 2.0 kg laundry that you require quickly. It takes a minimum of about 15 minutes, but can vary from the indicated values depending on the water pressure, water hardness, water inlet temperature, room temperature, type and amount of washing and degree of soiling, utilized detergent unbalanced load, fluctuation in the electricity supply and any extra options selected.  CAUTION: There should be less than 20 g of detergent (for 2.0 kg load) or detergent may remain on the clothes.
Spin	Performs an additional spin cycle to remove more water.
Rinse+Spin	For a load that only needs rinsing or to add a rinse-added fabric softener to a load.
Eco Drum Clean	For cleaning the drum. It cleanses dirt and bacteria from the drum. Regular use (after every 40 washes) is recommended. No detergent or bleach is required.
Deodorization	An Air Wash cycle with a high temperature and powerful air current helps to remove bad odors from the laundry. For detailed information, refer to the "Air Wash" section on page 31.
Sanitization	An Air Wash cycle with a high temperature and powerful air current helps to deodorize and sanitize the laundry. For detailed information, refer to the "Air Wash" section on page 31.
Cotton Dry	For general drying.
Synthetics Dry	A low temperature drying cycle for heat-sensitive garments.
Super Eco Wash	The low temperature Super Eco Wash cycle ensures that you achieve perfect wash results while allowing for effective energy savings.
Outdoor Care	For water-proof items such as mountain clothing, skiwear, and sportswear. Fabrics include functional technology finishes and fibres such as spandex, stretch, and micro-fibre.
Wool	Only for machine-washable wool. A load should be less than 2.0 kg. The Wool cycle washes the laundry using a gentle cradling action. During the wash cycle, the gentle cradling and soaking actions are continued to protect the wool fibres from shrinkage/distortion and for a super gentle clean. This stop/start operation by the washing machine during the soaking action is not a malfunction. A neutral detergent is recommended for the Wool cycle, for improved washing results and for improved care of the wool fibres.

■ Eco Display

The Eco Display function is eco-friendly, automatically decreasing the brightness of the LCD backlight if you do not touch the controls on your washing machine for the specified period of time.

■ Activating/Deactivating

Press the **Start/Pause** button, and then the Eco Display function is automatically activated after 1 minute.



Unless you press the **Start/Pause** button, the Eco Display function cannot be activated.

If you turn the Cycle Selector or press any button when the Eco Display function is activated, the Eco Display function is deactivated. But if there is no control on the Cycle Selector or any button for 1 minute, the Eco Display function is automatically activated again.

■ Child Lock

The Child Lock function allows you to lock the buttons so that the wash cycle you've chosen can't be changed.

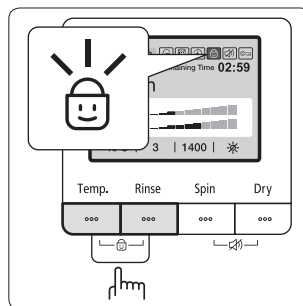
■ Activating/Deactivating

If you want to activate or deactivate the Child Lock function, hold down the **Temp.** and **Rinse** buttons at the same time for 3 seconds.

The "Child Lock" icon will light up when this feature is activated.



When the Child Lock function is activated, only the **Power** button works. The Child Lock function remains on even after the power is turned off and on or after disconnecting and reconnecting the power cord.



■ Sound Off

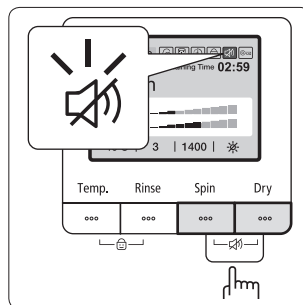
The Sound Off function can be selected during all cycles. When this function is selected, sound is turned off for all cycles. Even if the power is turned on and off repeatedly, the setting is retained.

■ Activating/Deactivating

If you want to activate or deactivate the Sound Off function, hold down the **Spin** and **Dry** buttons at the same time for 3 seconds.

If this function is activated, the "Sound Off" icon turns on.

If deactivated, the "Sound On" icon turns on instead.



■ Delay End

You can set the washing machine to finish your wash automatically at a later time, choosing a delay of between 3 to 19 hours (in 1 hour increments). The hour displayed indicates the time when the wash will finish.

1. Turn on the water supply to the washing machine.
2. Add your laundry loosely into the drum without overfilling it.
3. Press the **Power** button to turn the power on.
4. Add detergent, and if necessary, softener or prewash detergent into the appropriate compartments in the detergent drawer.
5. Select the appropriate cycle and options for the load.
6. Press the **Delay End** button repeatedly until the delay time is set.
The lamp on the Delay End button will light up, and the clock will begin counting down until it reaches the set time.
7. Press the **Start/Pause** button.
8. To cancel the Delay End function, turn the washing machine off and then turn it on again by pressing the **Power** button.

■ My cycle

The My Cycle function allows you to customize your own course so that you can select it using just one button.

■ Setting My Cycle

1. Press the **Power** button to turn the power on.
2. Turn the Cycle Selector to select a cycle.
3. Select additional functions, if required.
4. Hold down the **My Cycle** button for longer than 3 seconds to save the selected cycle and functions.
When saving is complete, the relevant indicators of the selected cycle and functions will blink for 3 seconds.



If you press and release the **My Cycle** button for less than 3 seconds, the selected cycle and functions will not be saved and the last saved cycle and functions will be displayed.

■ Using the saved My Cycle

1. Turn on the water supply to the washing machine.
2. Add your laundry loosely into the drum without overfilling it.
3. Press the **Power** button to turn the power on.
4. Add detergent, and if necessary, softener or prewash detergent into the appropriate compartments in the detergent drawer.
5. Press and release the **My Cycle** button for less than 3 seconds. The "My Cycle"  indicator will light up, and the relevant indicators of the selected cycle and functions will blink.
6. Press the **Start/Pause** button to start the wash.

■ Eco Bubble

The Eco Bubble function creates bubbles inside the drum that help the detergent penetrate into the fabric faster and more effectively. The Eco Bubble function produces cleaner results in less time and even protects the fabric from damage.

The Eco Bubble function is activated by default for all cycles except for the Eco Drum Clean cycle and you can activate/deactivate this function if necessary.

Refer to the chart below for the available Eco Bubble settings for each cycle.

Cycle	Default setting	Operation
Cotton, Synthetics	Activated	Can be deactivated.
Super Eco Wash, Outdoor Care, Wool, Baby Care		Cannot be deactivated.
15' Quick Wash	Deactivated	Can be activated.
Eco Drum Clean		Cannot be activated.

■ Activating/Deactivating

Press the **Eco Bubble** button to activate or deactivate the Eco Bubble function.

The lamp on the **Eco Bubble** button will light up when this feature is activated.



Once a wash cycle starts, you cannot activate/deactivate the Eco Bubble function.



- Using the specified amount of detergent will generate sufficient bubbles.
- Clean the debris filter frequently as periodic cleaning helps generate sufficient bubbles.
- Depending on the type of detergent and laundry, the bubbles may be absorbed and the quantity of bubbles may appear small.
- Although bubbles are generated immediately when the wash cycle begins, it may take several minutes for them to become visible.

Air Wash

The Air Wash function refreshes garments through Samsung's unique air-washing technology without the need for water.

Refer to the chart below for the usage and cycle time of each Air Wash cycle.

Cycle	Usage	Cycle time
Deodorization	Use this cycle to remove bad odors from the laundry.	29 min.
Sanitization	Use this cycle to remove bad odors and bacteria from the laundry.	59 min.



CAUTION: Do not use any Air Wash cycles for the following items:

- Heat-sensitive garments made from leather, mink, fur, silk, etc.
- Underwear trimmed with lace, doll cushions, and trims on dress suits may become loose.
- Clothes trimmed with buttons can cause them to break.
- Clothes full of starch may become deformed.
- Hard bedding
 - Wooden pillows and neck rests
 - Pillows or blankets filled with plastic beads or buckwheat
- Electric blankets, furry or bulky blankets
- Latex pillows

1. Turn on the water supply to the washing machine.
2. Open the door.
3. Add laundry into the drum loosely.



The recommended maximum load capacity for the Air Wash cycles is 1 kg or less (one or two items). If you overload the drum, the deodorization or sanitization efficiency may be reduced.



You can add a fragrance sheet to the laundry to add fragrance during the Air Wash cycle.

4. Close the door.
5. Press the **Power** button to turn the power on.
6. Turn the Cycle Selector to select either the Deodorization or Sanitization cycle.



When the Air Wash cycle is selected, only the **Delay End** button works.

7. Press the **Start/Pause** button to start the wash.

Doing laundry

■ Doing laundry using the Cycle Selector

Your new washing machine makes washing laundry easy, using Samsung's automatic control system "Fuzzy Control". When you select a wash cycle, the machine will set the correct temperature, washing and drying time, and washing speed.

 **CAUTION:** Do not use any drying option for the laundry that cannot be safely dried as it may be deformed even at low temperature. Always check the care label on clothing before using the drying function.

1. Turn on the water supply to the washing machine.



Even though you are going to use drying cycle only, you must turn on the water supply to the washing machine. If not, drying cycle cannot operate.

2. Open the door.
3. Add your laundry loosely into the drum without overfilling it.



CAUTION: Do not load the washing machine above the load capacity of the selected drying cycle if both the wash and drying cycles are selected. This may result in the drying function being degraded.

4. Close the door.
5. Press the **Power** button to turn the power on.
6. Add detergent, and if necessary, softener or prewash detergent into the appropriate compartments in the detergent drawer.



The Pre Wash function is only available when selecting the Cotton, Synthetics, Super Eco Wash and Baby Care cycles. It is only necessary if your clothing is heavily soiled.

7. Use the Cycle Selector to select the appropriate cycle according to the type of material: Cotton, Synthetics, Super Eco Wash, Outdoor Care, Baby Care and Wool. The relevant indicators will light up on the control panel.
8. If only drying is necessary, select Cotton Dry or Synthetics Dry according to the type of material.
 - Select Synthetics Dry to dry heat-sensitive garments which may be damaged at high temperatures. When you select Synthetics Dry, you cannot change the drying option.
 - When you select Cotton Dry, the drying option is set to  Cupboard as default.

9. Press the **Dry** button repeatedly to cycle through the available drying options:

 Cupboard >  Extra Dry >  Iron >  Time Dry (30 min. > 1:00 h > 1:30 h > 2:00 h > 2:30 h > 3:00 h > 3:30 h > 4:00 h > 4:30 h) >  No dry >  Cupboard.

For detailed information, refer to the "Using the drying options" section on page 34.



The drying cycle is not available for the 15' Quick Wash, Eco Drum Clean, Deodorization, Sanitization, Outdoor Care and Wool cycles.



You cannot change or cancel the selected drying cycle and options after drying starts.

10. At this time, you can control the wash temperature, the number of rinse cycles, and the delay time by pressing the appropriate buttons.

11. Press the **Start/Pause** button to start the wash. The progress indicator will light up and the remaining time for the cycle will appear on the display.



Both the total cycle time and the number of rinse cycles in the Cotton cycle may vary depending on the amount of laundry.

12. After the total cycle has finished, the power will turn off automatically. Open the door and remove the laundry.



CAUTION: Since any metal parts of the laundry items may be hot after the drying cycle, take care that you do not burn yourself when you take them out.



If the internal drum temperature is higher than the pre-determined threshold 1 minute after the completion of the wash, the cooling cycle automatically runs to decrease the internal temperature. The cooling cycle will run for approximately 10 ~ 20 minutes (up to 60 minutes) and the cycle is only finished after the cooling cycle is completed.

■ Pausing the wash

Within 5 minutes of starting a wash, it is possible to add/remove laundry items.

1. Press the **Start/Pause** button to unlock the door.



If the water level inside the drum is too high, the "Door Lock" indicator lights up and the door cannot be opened. In this case, wait until the indicator is turned off. (The door can be opened 1 minute after the indicator is turned off.)



If the temperature inside the drum is too high, the "Hot" message code appears on the display and the door cannot be opened. In this case, wait until the "Hot" message code disappears. (The door can be opened 1 minute after the "Hot" message code disappears.)

2. Open the door and add/remove the laundry.
3. After closing the door, press the **Start/Pause** button to restart the wash.

■ Using the drying options

All drying options except for the Time Dry option detect the weight of the laundry in order to display a more accurate drying time and dry the laundry more effectively.

Refer to the chart below to select the appropriate drying option according to the type and amount of laundry and the moisture you want to leave.



CAUTION: Do not use the drying function after applying a chlorine bleach agent to the laundry during a wash or drying cycle. Otherwise, the laundry may become discolored or the material may be damaged.



CAUTION: Do not use the drying function for clothing with fur lining or made from acrylic material. This may result in the drying function being degraded.



CAUTION: Do not touch the insides of the drum or the washing machine surface during or just after drying as it may be hot. This may result in burns.

Drying type	Drying option	Usage	Load capacity (kg)	
			Cotton Dry	Synthetics Dry
Auto Drying	Cupboard	Use this option to dry laundry such as cotton, underwear, and linen.	8 kg	3 kg
	Extra Dry	Use this option to dry heavy garments such as jeans and corduroys.	8 kg	3 kg
	Iron	Use this option to finish the drying cycle in a moist state ideal for easy ironing.	8 kg	3 kg
Manual Drying	Time Dry	Use this option to dry the laundry for the specified period of time depending on the fibres, amount of laundry quantity and moisture.	30 ~ 270 min. (in 30 minutes increments).	30 ~ 270 min. (in 30 minutes increments).



- The drying result may differ depending on the selected washing cycle and the type/amount of laundry.
- If both the washing and drying cycles are selected, the spin speed is automatically set to enhance the drying efficiency.
- In case you want to dry laundry after a hand wash, turn the Cycle selector to select the Spin cycle, and then select a drying option for best performance.
- When drying is complete, dust from the dry surface of the clothes may remain on the diaphragm due to the ironing effect that prevents wrinkles. The dust will be washed away during the following wash. Alternatively, you can easily remove it with a damp towel or cloth.

■ Doing laundry manually

You can do laundry manually without using the Cycle Selector.

1. Turn on the water supply to the washing machine.
2. Open the door.
3. Add your laundry loosely into the drum without overfilling it.
4. Close the door.
5. Press the **Power** button to turn the power on.
6. Add detergent, and if necessary, softener or prewash detergent into the appropriate compartments in the detergent drawer.
7. Turn the Cycle Selector to select Cotton cycle.
8. Press the **Temp.** button to select the temperature.
(Cold, 20 °C, 30 °C, 40 °C, 60 °C and 95 °C)
9. Press the **Rinse** button to select the number of rinse cycles.
The maximum number of rinse cycles is five.
The wash duration is increased accordingly.
10. Press the **Spin** button to select the spin speed.
(Rinse hold, No spin, 400, 800, 1000, 1200 and 1400)
11. Press the **Delay End** button repeatedly to cycle through the available Delay End options (from 3 hour to 19 hours in one hour increments). The hour displayed indicates the time when the wash will finish.
12. Press the **Start/Pause** button to start the wash.

■ Laundry guidelines

Follow these simple guidelines for the cleanest laundry and the most efficient wash.



Always check the care label on clothing before washing.

■ Sort and wash your laundry according to the following criteria:

- Care Label: Sort laundry into cottons, mixed fibres, synthetics, silks, wools and rayons.
- Colour: Divide whites and colours. Wash colour items separately.
- Size: Placing items of different sizes in the same load will improve the wash action.
- Sensitivity: Wash delicate items separately using a delicate wash cycle for pure, new woollen items, curtains and silk articles. Check the labels on the items you are washing or refer to the "**Fabric care chart**" section on page 46.

■ Emptying pockets

Before each wash, empty all the pockets of your laundry items. Small, irregularly shaped hard objects, such as coins, knives, pins, and paperclips can damage your washing machine.

Do not wash clothing with large buckles, buttons, or other heavy metal objects. Metal on clothing may damage your clothing as well as the drum. Turn clothing with buttons and embroidered clothes inside out before washing them. If zips of pants and jackets are open while washing, the drum may be damaged. Zips should be closed and fixed with a string before washing.

Clothing with long strings may become entangled with other clothes damaging them. Be sure to fix the strings before starting the wash.

■ Prewashing cotton

Your new washing machine, combined with modern detergents, will give perfect washing results, saving you energy, time, water and detergent. However, if your cotton is particularly dirty, perform a prewash cycle with a protein-based detergent.

■ Determining the load capacity

Do not overload the washing machine or your laundry may not wash properly. Use the chart below to determine the load capacity for the type of laundry you are washing.

Fabric type	Load capacity (kg)
	WD12F9C9U4*
Cotton	12.0
Synthetics	6.0
Outdoor Care	2.0
Wool	2.0



When the laundry is unbalanced and the "UE" error code is displayed, redistribute the load. If the laundry is unbalanced, the spin efficiency may be reduced.



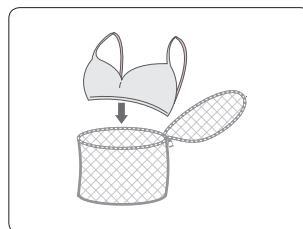
When washing bedding or bedding covers, the wash time may be lengthened or the spin efficiency may be reduced.

For bedding or bedding covers, the recommended maximum spin cycle speed is 800 rpm and the load capacity is 2.0 kg or less.



CAUTION: Make sure to insert brassieres (water washable) into a laundry net (to be purchased separately).

- The metal parts of the brassieres may break through the material and damage the laundry. Therefore make sure to place them inside a fine laundry net.
- Small, light clothing such as socks, gloves, stockings and handkerchiefs may become caught around the door. Place them inside a fine laundry net.



CAUTION: Do not wash the laundry net by itself without other laundry. This may cause abnormal vibrations that could move the washing machine and result in injury.

Cleaning your washing machine

Keeping your washing machine clean improves its performance, reduces the need for unnecessary repairs, and lengthens its life.

CAUTION: Never use the Eco Drum Clean cycle when laundry is in the washing machine. This may result in damage to the laundry or a problem with the washing machine.

Eco Drum Clean

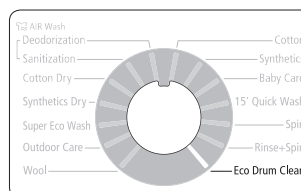
This cycle is a self-cleaning cycle that removes mold or dirt that may accumulate inside the drum.

Cleaning procedures

1. Press the **Power** button to turn the power on.
2. Turn the Cycle Selector to select Eco Drum Clean cycle.



- You can only use the Delay End function with the Eco Drum Clean cycle.
- During the Eco Drum Clean cycle, the water temperature is set to 70 °C. You cannot change the water temperature.



3. If you want to clean the drum using a cleaning agent, add the appropriate amount of cleansing agent into the main wash compartment (II) and close the detergent drawer.



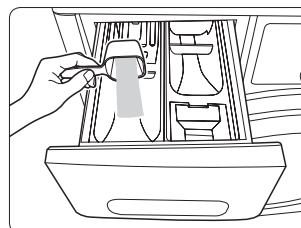
CAUTIONS when using a cleaning agent with the Eco Drum Clean cycle

You can clean the drum without a cleaning agent when you use the Eco Drum Clean cycle. If you want to use a cleaning agent with this cycle for better results, please follow the instructions below exactly.

There are two types of drum cleaning agents, powder and liquid cleaning agents. To use liquid cleaning agent, place the liquid detergent guide into the main wash detergent compartment of the detergent drawer and pour liquid cleaning agent into the **main wash compartment (II)**.

- Since using a cleaning agent that contains chlorine bleach may discolour the product, be sure to use only cleaning agents that contain oxygen bleach.
- Use a drum cleaning agent only.
- Make sure to use a recommended cleaning agent to clean the drum.
- We recommend that you use only 10% of the amount of drum cleaning agent recommended by the cleaning agent manufacturer.
- Never use a common laundry detergent with the Eco Drum Clean cycle.

4. Press the **Start/Pause** button to start the Eco Drum Clean cycle.



■ Eco Drum Clean auto alarm function

After a wash, if it is detected that cleaning the drum is required, the Eco Drum Clean alarm screen will appear for 60 minutes. In this case, remove the laundry from the washing machine and clean the drum by running the Eco Drum Clean cycle.

If you do not run the Eco Drum Clean cycle, the Eco Drum Clean alarm screen will continue to appear for 5 more washes. If you do not run the Eco Drum Clean cycle after 6 washes, the Eco Drum Clean alarm screen will not appear any more. Note that this does not indicate that there is a problem with the washing machine.

Although the Eco Drum Clean auto alarm function usually operates once a month, the frequency may differ depending on how often the washing machine is used.



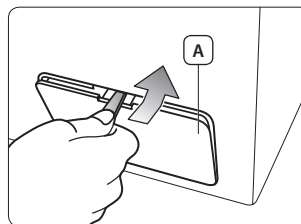
If the alarm occurs, clean the debris filter as well (refer to the **"Cleaning the debris filter"** section on page 40). Failure to do so may decrease the performance of the Eco Bubble function.

Draining the washing machine in an emergency



If there is a power outage, drain all remaining water before removing your laundry.

1. Unplug the washing machine from the electrical outlet.
2. Open the **filter cover (A)** by using a coin or key.

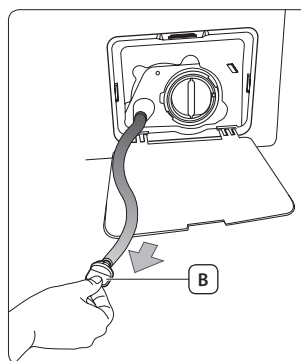


3. Prepare a bowl.

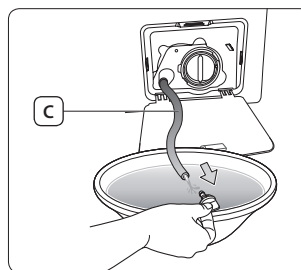


The remaining water may be more than you expected. Use a large bowl.

4. Pull out the **emergency drain tube (C)** and put the end of the **emergency drain tube (C)** into a bowl.

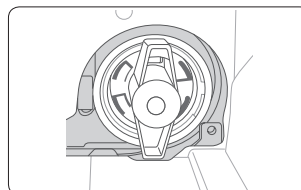


5. Hold the **emergency drain cap (B)** at the end of the **emergency drain tube (C)** and slowly pull it out.
6. Allow all the water to flow into a bowl.
7. Reinsert the emergency drain cap and the emergency drain tube.
8. Close the filter cover.



For models with the filter safety cap

- To open, push in, and then turn the filter safety cap counterclockwise. The spring in the cap will make opening the cap easy.
- To close, turn the filter safety cap clockwise. As you turn the cap, the spring will make a rattling sound. The rattling sound is normal.



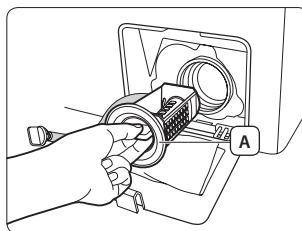
Cleaning the debris filter

We recommend cleaning the debris filter at least 5 or 6 times a year, or when the **"SE"** error code is displayed. If foreign substances accumulate at the debris filter, the performance of the Eco Bubble function will be reduced.

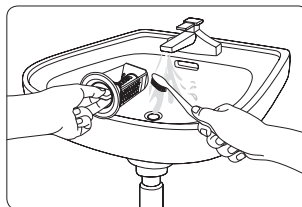
 **CAUTION:** Before cleaning the debris filter, make sure to unplug the washing machine from the electrical outlet.

 **CAUTION:** Do not disassemble the debris filter while the machine is running as hot water may flow out.

1. Open the filter cover by using a coin or key.
2. Remove the remaining water (refer to the **"Draining the washing machine in an emergency"** section on page 39.)
 If you separate the debris filter without draining the remaining water, the remaining water may trickle out.
3. Unscrew the **debris filter cap (A)** by turning it to the left.



4. Wash any dirt or other material from the debris filter. Make sure the drain pump propeller behind the debris filter is not blocked.
5. Replace the debris filter.
6. Close the filter cover.



 Make sure to replace the debris filter after cleaning it. If the debris filter is not reinserted into the machine, your washing machine may malfunction or water may leak.

 Tighten the debris filter firmly after cleaning it. Failing to do so may result in a malfunction or water leak.

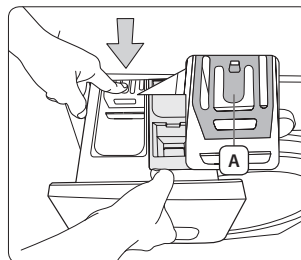
Cleaning the exterior

1. Wipe the washing machine surfaces, including the control panel, with a soft cloth using a nonabrasive household detergent.
2. Use a soft cloth to dry the surfaces.

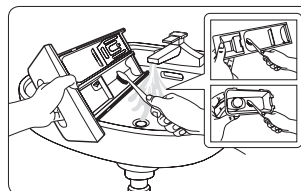
 **CAUTION:** Do not pour water onto the washing machine.

Cleaning the detergent drawer and drawer recess

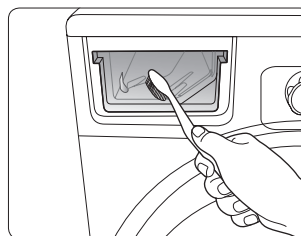
1. Press the **release lever (A)** on the inside of the detergent drawer and pull the detergent drawer out.
2. Remove the **release lever (A)** and the liquid detergent guide from the detergent drawer.



3. Wash all parts under running water.



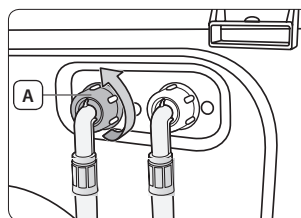
4. Clean the detergent drawer recess with an old toothbrush.
5. Replace the **release lever (A)** and the liquid detergent guide by pushing them firmly into the detergent drawer.
6. Push the detergent drawer back into place.
7. To remove any remaining detergent, run the Rinse+Spin cycle without any laundry in the drum.



Cleaning the mesh filter

You should clean the mesh filter at least once a year, or when the "4E" error code is displayed.

1. Unplug the washing machine from the electrical outlet.
2. Turn off the water supply to the washing machine.
3. Disconnect the L-shaped arm fitting for the water supply hose from the water supply intake at the back of the machine by turning **part (A)**. To prevent water from running out due to the air pressure in the water supply hose, cover the hose connection with a cloth.
4. Gently pull out the mesh filters from the water supply intakes using a pair of pliers and rinse them under running water until they are clean.
5. Reinsert the mesh filters.
6. Reconnect the L-shaped arm fitting to the water supply intake.
7. Make sure the connections are watertight and turn on the water tap.



■ Maintaining your washing machine

Repairing a frozen washing machine

If the temperature drops below freezing and your washing machine is frozen:

1. Unplug the washing machine from the electrical outlet.
2. Pour warm water over the water tap to loosen the water supply hose(s).
3. Turn off the water supply to the washing machine.
4. Disconnect the water supply hose and soak it in warm water.
5. Pour warm water into the washing machine drum and let it sit for 10 minutes.
6. Reconnect the water supply hose to the washing machine and the water tap and check if the water supply and drain are operating normally.

Storing your washing machine

If you need to store your washing machine for an extended time, it's better to drain and remove it. The washing machine can be damaged if water is left in the hoses and internal components before storage. Prepare your washing machine for storage as follows:

1. Select the Cotton cycle, press the **15' Quick Wash** button and run your washing machine without laundry for this cycle.
2. Unplug the washing machine from the electrical outlet.
3. Turn off the water supply to the washing machine.
4. Remove all water supply hoses and store them in a safe location where they can be easily retrieved in the event that you have to reuse your washing machine.
5. Leave your washing machine door open to allow air to circulate inside the drum.



If your washing machine has been stored in below-freezing temperatures, allow time for any leftover water in your washing machine to thaw out before using it.

We also recommend that you manually drain your washing machine by using the emergency drain tube, and this will clear any residual water.

■ Troubleshooting and information codes

Check these points if your washing machine...

PROBLEM	SOLUTION
Will not start	• Make sure your washing machine is plugged in. • Make sure the door is firmly closed. • Make sure the water supply tap(s) are turned on. • Make sure to press the Start/Pause button.
Has no water or not enough water	• Turn the water supply on. • Make sure the water supply hose is not frozen. • Straighten the water supply hoses. • Clean the mesh filters of water supply intakes.
Has detergent remaining in the detergent drawer after the wash cycle is complete	• Make sure your washing machine is running with sufficient water pressure. • Make sure the detergent is added to the center of the detergent drawer.
Vibrates or is too noisy	• Make sure your washing machine is on a level surface. If the surface is not level, adjust the washing machine feet to level the appliance. • Make sure that the shipping bolts are removed. • Make sure your washing machine is not touching any other object. • Make sure the laundry load is balanced.
The washing machine does not drain and/or spin	• Straighten the drain hose. Straighten kinked hoses. • Make sure the debris filter is not clogged.
Door is locked shut or will not open.	• The door will not open until 3 minutes after the machine stops or the power turns off.

Information codes

If your washing machine malfunctions, you may see an information code on the display. If this happens, please check the table below and try the suggested solution before calling the Samsung Customer Service or your Samsung dealer.

CODE SYMBOL	SOLUTION
DE	• Make sure the door is firmly closed. • Make sure that no laundry is caught in the door.
4E	• Make sure the water supply tap(s) are turned on. • Check the water pressure. • Clean the mesh filters of water supply intakes.
5E	• Clean the debris filter. • Make sure the drain hose is installed correctly.
UE	• The laundry load is unbalanced. Redistribute the load. Washing one item i.e. blanket, pillow or a large towel can cause weight shift during the spin cycle; if the weight shift occurs, then the "UE" error code may be displayed.
CE/3E/UC/H2E	• Call the Samsung Customer Service.
4E2	• Make sure the cold water supply hose is firmly connected to the cold water tap. If it is connected to the hot water tap, the laundry may be deformed during the Wool cycle.
Hot	• The internal drum temperature is higher than the pre-determined temperature. The cooling cycle automatically runs to decrease the internal temperature. Wait until the cooling cycle finishes.

For any codes not listed above, or if the suggested solution doesn't fix the problem, call the Samsung Customer Service or your Samsung dealer.

Cycle chart

Cycle chart

(● user option)

CYCLE	Max load (kg)	DETERGENT			Max Temp (°C)	Spin Speed (MAX) rpm
		Prewash	Wash	Softener		
Cotton	12	Yes	●	●	95	1400
Synthetics	6	Yes	●	●	60	1200
Baby Care	6	Yes	●	●	95	1400
15' Quick Wash	2	-	●	●	30	800
Eco Drum Clean	-	-	-	-	70	400
Deodorization	1	-	-	-	-	-
Sanitization	1	-	-	-	-	-
Cotton Dry	8	-	-	-	-	-
Synthetics Dry	3	-	-	-	-	-
Super Eco Wash	6	Yes	●	●	40	1200
Outdoor Care	2	-	●	●	40	1200
Wool	2	-	●	●	40	800

CYCLE	Eco Bubble	Delay End	Pre Wash	Intensive Wash	Dry
Cotton	●	●	●	●	●
Synthetics	●	●	●	●	●
Baby Care	●	●	●	●	●
15' Quick Wash	●	●	-	-	-
Eco Drum Clean	-	●	-	-	-
Deodorization	-	●	-	-	-
Sanitization	-	●	-	-	-
Cotton dry	-	●	-	-	●
Synthetics dry	-	●	-	-	●
Super Eco Wash	●	●	●	●	●
Outdoor Care	●	●	-	-	-
Wool	●	●	-	-	-

1. A cycle with a prewash takes approx. 20 minutes longer.
2. Please run Calibration Mode after the installation (refer to the "STEP 7 - Running Calibration Mode" section on page 20).
3. Since this washing machine comes with the Last Memory function, to remove the Last Memory setting and use the original startup settings, you need to clear the last used setting on the control panel. (For information on how to clear the last used setting, refer to the descriptions about the "Basic instructions" on page 24.)
4. Cycle time in individual homes may differ from the values given in the table due to variations in the pressure and temperature of the water supply, the load and the type of laundry.
5. When the Intensive Wash function is selected, the cycle time is increased for each cycle.

■ Appendix

Fabric care chart

The following symbols provide garment care directions. The care labels include four symbols in this order: washing, bleaching, drying and ironing (and dry cleaning when necessary). The use of symbols ensures consistency among garment manufacturers of domestic and imported items. Follow the care label directions to maximize garment life and reduce laundry problems.

	Resistant material		Do not iron
	Delicate fabric		Can be dry cleaned using any solvent
	Item can be washed at 95 °C		Dry Clean
	Item can be washed at 60 °C		Dry clean with perchloride, lighter fuel, pure alcohol or R113 only
	Item can be washed at 40 °C		Dry clean with aviation fuel, pure alcohol or R113 only
	Item can be washed at 30 °C		Do not dry clean
	Hand wash only		Dry flat
	Dry clean only		Can be hung to dry
	Can be bleached in cold water		Dry on clothes hanger
	Do not bleach		Tumble dry, normal heat
	Can be ironed at 200 °C max		Tumble dry, reduced heat
	Can be ironed at 150 °C max		Do not tumble dry
	Can be ironed at 100 °C max		

Protecting the environment

- This appliance is manufactured from recyclable materials. If you decide to dispose of this appliance, please observe local waste disposal regulations. Cut off the power cord so that the appliance cannot be connected to a power source. Remove the door so that animals and small children cannot get trapped inside the appliance.
- Do not exceed the detergent quantities recommended in the detergent manufacturers' instructions.
- Use stain removal products and bleaches before the wash cycle only when strictly necessary.
- Save water and electricity by only washing full loads (the exact amount depends upon the selected cycle).

Specifications

TYPE			FRONT LOADING WASHING MACHINE
MODEL NAME			WD12F9C9U4*
WASH AND SPIN CAPACITY			12.0 kg
DRY CAPACITY			8.0 kg
DIMENSIONS			W600xD600xH850 (mm)
WATER PRESSURE			50 kPa ~ 800 kPa
NET WEIGHT			77 kg
POWER CONSUMPTION	WASH AND HEATING	220 V	2000 W
		240 V	2400 W
	DRY	220 V	1600 W
		240 V	1900 W
SPIN REVOLUTIONS		rpm	1400

The appearance and specifications of the product are subject to change without prior notice for purposes of product enhancement.

Sheet of household combined washer-driers

According to Regulation (EU) No. 96/60/EC



"*" Asterisk(s) means variant model and can be varied (0-9) or (A-Z).

Samsung		
Model Name		WD12F9C9U4*
Energy Efficiency Class		
A (most efficient) to G (least efficient)		A
Energy Consumption		
Washing, spinning, and drying	kWh	8.16
Washing and spinning only	kWh	1.51
Washing Performance Class		
A (most efficient) to G (least efficient)		A
Water Extraction Efficiency Class		
A (most efficient) to G (least efficient)		B
Residual moisture	%	53
Maximum Spin Speed	rpm	1400
Capacity		
Washing	kg	12
Drying	kg	8
Water Consumption		
Washing, spinning, and drying	ℓ	180
Washing and spinning only	ℓ	69
Program time for complete operating cycle (60 °C cotton washing and 'dry cotton' drying for rated washing capacity)		
Washing, spinning, and drying	min	1040
Washing and spinning only	min	254
Programs to which the information on the label and the Sheet relate		
Washing	Cotton 60 °C + Intensive + Eco Bubble	
Drying	Cotton Dry + Spin (1400 rpm)	
Estimated annual consumption for a 4-person household, always using the drier (200 cycles)		
Energy Consumption	kWh/yr	1632
Water Consumption	ℓ	36000
Estimated annual consumption for a 4-person household, never using the drier (200 cycles)		
Energy Consumption	kWh/yr	302
Water Consumption	ℓ	13800

The drying energy consumption data has been measured under the conditions specified in Standard EN50229.

- First drying should be performed with 4 kg load (the load consist: 3 sheets and 16 towels) by selecting Cotton Dry (Cupboard) + Spin (1400);
- Second drying should be performed with 4 kg load (the load consist: 11 pillowcases and 13 towels) by selecting Cotton Dry (Cupboard) + Spin (1400);
- Third drying should be performed with 4 kg load (the load consist: 11 pillowcases and 13 towels) by selecting Cotton Dry (Cupboard) + Spin (1400);

(1 or 2 towels can be added or removed for setting weight.)

■ Memo

■ Memo

■ Memo

SAMSUNG

QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
UK	0330 SAMSUNG (7267864)	www.samsung.com/uk/support
EIRE	0818 717100	www.samsung.com/ie/support



DC68-03357H-03